

State	State Resource	Date Issued	Summary	Mandatory/ Voluntary	Application	Applicable to Pre-Fi?	Agency Billing
AL	Bulletin No. 2020-05	03/30/2020	<ul style="list-style-type: none"> • Recommends insurers consider the following actions for applicable policies in force as of March 13, 2020: <ul style="list-style-type: none"> – Relaxing due dates for premium payments; – Extending grace periods; – Waiving late fees and penalties; – Allowing premium payment plans which will avoid a lapse in coverage; etc. • Suggests that insurers consider cancellation or non-renewal of policies only after exhausting all efforts to work with policyholders to continue coverage. • Notes that “a policy may be cancelled or non-renewed for legally recognized reasons or policy provisions other than late or failure to pay premiums.” • Requests insurers, producers, and other licensees who accept premium payment to consider alternate methods of payment. 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided.</p> <p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. Admitted insurers authorized to write P&C, life, health, or disability insurance in Alabama; the Alabama Insurance Underwriting Association; and licensed premium finance companies.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Both.</p>	Yes	“[I]nsurers, producers, and other licensees who accept premium payment [should] consider alternate methods of payment.”
AK	B20-08	03/18/2020	<ul style="list-style-type: none"> • Prohibits insurers from terminating insurance contracts due to non-payment. • Encourages insurers to work with policyholders in the collection of premiums and to waive all late fees. • Expects that any problems with premium payment during the extended period would be resolved by the insurer without a consumer complaint being filed. 	Mandatory	<p>COVERED TIME PERIOD. In effect through June 1, 2020.</p> <p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. All insurers authorized to transact insurance in the state and other interested parties.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	No
AZ							
AR	Bulletin No. 6-2020 Press Release	03/20/2020	<ul style="list-style-type: none"> • Issues a 60-day moratorium on the cancellation/non-renewal of insurance policies for the non-payment of premiums for residents diagnosed with/positively tested for COVID-19. 	Mandatory	<p>COVERED TIME PERIOD. 60 days (through May 20, 2020).</p> <p>COVERED LINES. All lines.</p>	No	No

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			<ul style="list-style-type: none"> • Notes that the moratorium extension is not automatic, to be eligible, affected policyholders must request the extension from their carriers. Moreover, this moratorium is not a waiver; it is only an extension or grace period in which to pay premiums. • Notes that this moratorium applies only to cancellation or non-renewals attributed to a failure to pay premiums during the applicable 60-day period. • Clarifies that if a policy is to be cancelled or non-renewed for any other allowable reason, the cancellation or non-renewal may be made pursuant to statutory notice requirements and for legally recognized reasons. However, the Department requests that insurance companies take into consideration that persons diagnosed with COVID-19 may be unable to receive a notice of cancellation or non-renewal. • Directs insurers to work with affected policyholders in paying the premiums that become due during the moratorium period by either allowing a payment plan or a further extension of the due date for the amount in full. 		<p>COVERED ENTITIES. Admitted <u>and</u> surplus lines insurance carriers doing business in the state and other interested parties.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Both.</p>		
CA	Notice Press Release	03/18/2020	<ul style="list-style-type: none"> • Requests that all insurers provide their policyholders with at least a 60-day grace period to pay insurance premiums. • Requests all agents, brokers, and other licensees who accept premium payments on behalf of insureds to take steps to ensure that customers have the ability to make prompt insurance payments. 	Voluntary	<p>COVERED TIME PERIOD. 60 days (through May 18, 2020).</p> <p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. Admitted and non-admitted insurance companies (plus all licensed producers and other interested parties).</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	The Notice requests “producers who accept premium payments on behalf of insurers take steps to ensure that customers have the ability to make prompt insurance

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							payments.”
CO	Bulletin B-4.104 Press Release FAQs	03/27/2020	<ul style="list-style-type: none"> • Requires all group health insurance policies to have a 31-day grace period for premium payments. • Directs carriers to make reasonable accommodations to prevent businesses and employees from losing coverage due to non-payment of premiums during the COVID-19 outbreak. Reasonable accommodations should include but not be limited to: <ul style="list-style-type: none"> – Extension of premium grace periods or premium deferrals; – Waiver of late payment fees or interest; and – A moratorium on cancelations for non-payment. • Directs insurers to report the certain information to the Department on a monthly basis. 	Mandatory	<p>COVERED TIME PERIOD. As long as the state’s emergency and public health orders are in effect <u>or</u> until the Bulletin is rescinded, whichever is <u>later</u>.</p> <p>COVERED LINES. Health.</p> <p>COVERED ENTITIES. Admitted carriers offering small and large group health benefit plans, managed care plans, and grandfathered health benefit plans.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Does not apply with respect to the first payment, when you initially purchase the policy.</p>	No	No
	Bulletin B-5.38	03/27/2020	<ul style="list-style-type: none"> • Directs all insurers issuing coverage to personal and commercial policyholders to make reasonable accommodations to prevent individuals and businesses from losing coverage due to cancelation for the non-payment of premium, including <ul style="list-style-type: none"> – Extending premium grace periods; – Waiving of late payment fees; – Creating a moratorium on cancelations for non-payment; – Deferring any non-renewal underwriting actions; and, – Providing a continuation of coverage for any expiring policy. 	Mandatory	<p>COVERED TIME PERIOD. As long as the state’s emergency and public health orders are in effect <u>or</u> until the Bulletin is rescinded, whichever is <u>later</u>.</p> <p>COVERED LINES. P&C.</p> <p>COVERED ENTITIES. All insurers that issue and have in effect property and casualty policies in the state <u>and</u> insurance producers who collect and remit premiums.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	No
CT	Bulletin IC-40	03/24/2020	<ul style="list-style-type: none"> • Requests that all insurers provide their insureds with at least a 60-day grace period to pay insurance premiums 	Voluntary	<p>COVERED TIME PERIOD. At least 60 days (through at least May 24, 2020).</p>	No	No, but the Bulletin requests all

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			<p>so that insurance policies are not cancelled for nonpayment of premium during COVID-19.</p> <ul style="list-style-type: none"> • Clarifies that this is not intended to change the terms of the issued policy or be considered a forgiveness of the premium; rather, it is intended that the insurer grant the policyholder an extended grace period for the payment of premium due without penalty or interest. • Requests that all insurance agents, brokers, and other licensees who accept premium payments on behalf of insurers take steps to ensure that customers have the ability to make prompt insurance payments. 		<p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. All admitted and non-admitted insurance companies, all licensed producers, and other interested parties.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Applies to premiums due after the initial premium has been made to secure coverage.</p>		agents and brokers who accept premium payments on behalf of insurers to take steps to ensure that customers have the ability to make prompt insurance payments.
DE	Sixth Mod. of the State of Emerg. Press Release	03/24/2020	<ul style="list-style-type: none"> • Requires that insurers cease cancelations or nonrenewals of insurance policies due to nonpayment throughout the duration of the state of emergency for those residents and businessowners who are experiencing a loss of income due to COVID-19 (i.e., was laid off or fired from their employment or was required to close or significantly reduce its business). • Prohibits an insurer—without a court order—form lapsing, terminating, or causing to be forfeited a covered insurance policy because a covered policyholder does not pay a premium, interest, or indebtedness on a premium under the policy that is due during the pendency of the state of emergency. 	Mandatory	<p>COVERED TIME PERIOD. During the State of Emergency (at least until May 15, 2020).</p> <p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. No clarification offered, but likely that intent is to cover both admitted and non-admitted carriers doing business in Delaware.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	No
	Bulletin No. 116 Press Release	03/20/2020	<ul style="list-style-type: none"> • Requests that all admitted and non-admitted carriers suspend cancelations and nonrenewals due to nonpayment of premium during the pendency of the Governor’s declared State of Emergency. • Encourages policy holders to contact their carriers to discuss their options if they are suffering a hardship as a result of the COVID-19 related restrictions. 	Voluntary	<p>COVERED TIME PERIOD. During the State of Emergency (at least until May 15, 2020).</p> <p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. All admitted and non-admitted carriers doing business in Delaware</p>	No	No

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			<ul style="list-style-type: none"> Advises all producer licensees to take all necessary actions to ensure their ability to promptly service claims and provide other essential services to insureds affected by COVID-19. 		<i>COVERED POLICIES</i> (i.e., New and/or Renewal). Both.		
DC							
FL	OIR-20-04M	03/25/2020	<ul style="list-style-type: none"> Encourages regulated entities, when prudently possible, to be flexible with premium payments by considering the following: <ul style="list-style-type: none"> Relaxing due dates; Extending grace or reinstatement periods; Waiving late fees and penalties; and Allowing payment plans. Suggests that regulated entities only consider cancellation of policies if all possible efforts to work with consumers to continue coverage have been exhausted. 	Voluntary	<p><i>COVERED TIME PERIOD.</i> No clear end-date provided.</p> <p><i>COVERED LINES.</i> All lines.</p> <p><i>COVERED ENTITIES.</i> All insurers and entities regulated by the Florida Office of Insurance Regulation.</p> <p><i>COVERED POLICIES</i> (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	No
GA	Directive 20-EX-5 Press Release	03/20/2020	<ul style="list-style-type: none"> Directs property and casualty insurers to refrain from canceling, for the cause of non-payment, any commercial policies that include business interruption or business income coverage. Directs health insurers to refrain from canceling health policies for non-payment. 	Mandatory	<p><i>COVERED TIME PERIOD.</i></p> <ul style="list-style-type: none"> P&C – 60 days (May 20, 2020). Health – Until further notice. <p><i>COVERED LINES.</i> P&C and health.</p> <p><i>COVERED ENTITIES.</i> All licensed insurance companies in the state of Georgia.</p> <p><i>COVERED POLICIES</i> (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	No
HI	Comm'rs Memo 2020-3	03/27/2020	<ul style="list-style-type: none"> Encourages insurers to work with their insureds to ensure coverage continues during this time, policies do not lapse, and to consider the following: 	Voluntary	<p><i>COVERED TIME PERIOD.</i> No clear end-date provided.</p> <p><i>COVERED LINES.</i> All lines.</p>	No	No

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			<ul style="list-style-type: none"> - Refrain from canceling or non-renewing policies due to non-payment during this time of hardship and to grant a grace period for premium payments to be made; - Work with insureds on a structured payment plan for late premium payments; - Waive late fees and penalties; - Extend timeframes to complete property and automobile inspections or undergo medical examinations; and - Continue working with insureds for a period of 60 days after this health emergency has passed, or as long as reasonably practical. 		<p>COVERED ENTITIES. All admitted and non-admitted insurers offering policies in the state of Hawaii.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Both.</p>		
ID							
IL							
IN	Bulletin 252	03/26/2020	<ul style="list-style-type: none"> • Requests that all insurers/HMOs institute a moratorium on policy cancellations and non-renewals for 60 days. • Clarifies that the moratorium is <u>not</u> a waiver; it is only an extension of the period in which to pay the premium and a suspension of any penalty attached to a late payment. After the 60 days, the policyholder will have to resume making premium payments. • Notes that the moratorium applies only to cancellations and non-renewals attributed to a failure to pay premiums directly during the 60-day period. If a policy is to be cancelled or non-renewed for any other allowable reason, the cancellation or non-renewal may be made pursuant to the statutory notice requirement. 	Voluntary	<p>COVERED TIME PERIOD. May 18, 2020.</p> <p>COVERED LINES. Not specified, but possibly all lines.</p> <p>COVERED ENTITIES. All insurance companies and HMOs in Indiana.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Both.</p>	No	No

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IA	Bulletin 20-04	03/19/2020	<ul style="list-style-type: none"> Requests that all health insurers and HMOs: <ul style="list-style-type: none"> Allow a premium payment grace period for insureds. Put in place procedures allowing individual and small employer policyholders affected by the economic disruptions resulting from COVID-19 to request extensions for premium payments beyond the insurers' normal payment due dates. Does not request any health insurer or HMO refrain from terminating coverage on the basis of fraud on the part of the insured. 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided</p> <p>COVERED LINES. Health</p> <p>COVERED ENTITIES. All health insurers and HMOs licensed in the state.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	No
KS							
KY							
LA	Emerg. Rule 40	03/27/2020	<ul style="list-style-type: none"> Suspends any notice of cancelation, notice of nonrenewal, nonreinstatement, or any other notice, except to the extent such provisions apply to acts or practices constituting fraud or intentional misrepresentations of material fact (i.e., does <u>not</u> prevent an insurer from canceling or terminating an insurance policy for fraud or material misrepresentation on the part of the insured). Suspends any and all provisions relative to providing for a premium finance company to act on behalf of and/or as agent for an insurance company or an insured. Prohibits a policy from being canceled or nonrenewed solely because of a claim that is filed during or occurs during the COVID-19 emergency. Imposes a moratorium on policy cancelations and non-renewals for policyholders in Louisiana during the COVID-19 outbreak, unless upon the documented written request or written concurrence of the insured. 	Mandatory	<p>COVERED TIME PERIOD. May 12, 2020 or the date the Governor lifts the State of Emergency, whichever occurs <u>first</u>.</p> <p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. Any authorized insurer operating in Louisiana, any approved unauthorized insurer, eligible unauthorized insurer, or domestic surplus lines insurer operating in Louisiana.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Does not apply to any new insurance policy issued on or after March 12, 2020.</p>	Yes	No

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			<ul style="list-style-type: none"> Notes nothing in the rule exempts or excuses an insured from the obligation to pay the premiums otherwise due for actual insurance coverage provided. 				
ME	Bulletin 442	03/12/2020	<ul style="list-style-type: none"> Requires carriers to make all reasonable accommodations for late payments and other problems that are beyond the consumer’s control. 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided.</p> <p>COVERED LINES. Not specified, but likely all lines</p> <p>COVERED ENTITIES. “Carriers.”</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	No
MD	Bulletin 20-10 Press Release	03/20/2020	<ul style="list-style-type: none"> Encourages all insurers to make reasonable accommodations so that individuals and businesses do not lose coverage due to non-payment of premiums during the COVID-19 state of emergency. Provides that reasonable accommodations may include suspension of premiums due, extension of billing due dates and premium grace periods, and waiver of installment and late payment fees. 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided.</p> <p>COVERED LINES. Life and health, P&C.</p> <p>COVERED ENTITIES. Life and health, P&C carriers doing business in Maryland.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	No
MA	Bulletin 2020-05 Press Release	03/23/2020	<ul style="list-style-type: none"> Requests that insurers do the following: <ul style="list-style-type: none"> Explain grace periods that usually allow stressed policy holders experiences significant financial hardship to delay payments without coverage being terminated. Work with employers or individuals experiencing financial hardships to find the best ways to address concerns with the timing of premium payments in order to delay any 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided.</p> <p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. All insurance carriers issuing insured coverage in Massachusetts and self-insurance groups covering employers in Massachusetts</p>	No	No

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			<ul style="list-style-type: none"> – cancellation of coverage for non-payment and collection activity. – Explore all ways to relax due dates for from premium payments. 		<i>COVERED POLICIES</i> (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.		
MI							
MN							
MS	Bulletin 2020-03 FAQs	03/24/2020	<ul style="list-style-type: none"> • Issues a 60-day moratorium on the cancellation/non-renewal of policies for the non-payment of premiums. • Notes that this moratorium is not a waiver of premium; rather, it is a moratorium on the cancellation or non-renewal of policies for the failure to pay premiums during the applicable 60-day period. • Notes that if a policy is to be canceled or non-renewed for legally recognized reasons other than a failure to pay premiums, the cancellation or non-renewal may be made pursuant to the statutory notice requirements. 	Mandatory	<p><i>COVERED TIME PERIOD.</i> 60 days (May 24, 2020).</p> <p><i>COVERED LINES.</i> All lines.</p> <p><i>COVERED ENTITIES.</i> Admitted and surplus lines insurers.</p> <p><i>COVERED POLICIES</i> (i.e., New and/or Renewal). Both.</p>	No	No
MO	Bulletin 20-05 Press Release FAQs	03/21/2020	<ul style="list-style-type: none"> • Strongly encourages: <ul style="list-style-type: none"> – Insurers to <u>not</u> cancel, nonrenew, or terminate coverage while the Bulletin is in effect. – To extend a grace period of at least 60 days for coverage where premium or subscription charges are unpaid. • Anticipates that a failure to pay premiums or remit consideration may subject the policy to retroactive cancellation, in accordance with the policy terms. 	Voluntary	<p><i>COVERED TIME PERIOD.</i> Until the Declaration of a State of Emergency is terminated <u>or</u> May 15, 2020, whichever is <u>later</u>.</p> <p><i>COVERED LINES.</i> All lines.</p> <p><i>COVERED ENTITIES.</i> All insurers conducting the business of insurance in the state of Missouri.</p> <p><i>COVERED POLICIES</i> (i.e., New and/or Renewal). Both.</p>	No	No
MT	Comm's Letter Press Release	03/26/2020	<ul style="list-style-type: none"> • Requests that insurers work in the following ways to help insureds: <ul style="list-style-type: none"> – Providing flexible payment solutions for families, individuals, and businesses; – providing additional time to make payments; 	Voluntary	<p><i>COVERED TIME PERIOD.</i> No clear end-date provided.</p> <p><i>COVERED LINES.</i> All lines</p>	No	No

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			<p>allowing grace periods to delay premium payments.</p> <ul style="list-style-type: none"> - Suspending premium billing for small businesses such as restaurants, bars, and others that have been shut down or had their operations severely reduced, for a specific number of days or billing cycles. - Waiving insurance premium late fees and other fees for families, individuals, and businesses. 		<p>COVERED ENTITIES. All insurance companies across all lines of business, all licensed producers, independent adjusters, and other interested parties</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>		
NE							
NV	COVID-19 DOI Statement	03/30/2020	<ul style="list-style-type: none"> • Encourages all health insurance carriers to consider the following relief for Nevadans affected by COVID-19: <ul style="list-style-type: none"> - Providing an additional 60-day period before cancellation of coverage; - Providing flexibility with due dates for premiums; - Waiving late fees and penalties; - Payment plans for premiums to avoid a lapse in coverage; - Only cancel or non-renew if all other efforts are exhausted/do not impose discriminatory cancellations or non-renewal options; and - Encourage use of electronic payments. 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided.</p> <p>COVERED LINES. Health.</p> <p>COVERED ENTITIES. Health insurers.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Both.</p>	No	No
NH							
NJ	Bulletin No. 20-04	03/19/2020	<ul style="list-style-type: none"> • Encourages regulated entities (including insurers, insurance producers, etc.) entities to, consistent with prudent insurance practices, relax due dates for premium payments and insurance policy-based loan payments, extend grace periods, waive late fees and penalties, allow forbearance with regard to the cancellation/non-renewal of policies, allow payment plans for premium payments, extend timeframes to complete property and automobile inspections or 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided.</p> <p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. All insurers, insurance producers, and other entities licensed by the Department.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Both.</p>	No	No.

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			undergo medical exams, and exercise judicious efforts to assist affected policyholders.				
NM	Bulletin 2020-006	03/20/2020	<ul style="list-style-type: none"> • Requests that all insurance companies refrain from canceling or non-renewing policies of businesses and individuals negatively impacted by the disruption due to the non-payment of premiums during this public health emergency, or at a minimum, provide extended grace periods for payment of premiums. • Requests that all insurance companies work with their insureds after the public health emergency is over to allow the insureds to catch up on past due premiums in installments without loss of coverage. 	Voluntary	<p>COVERED TIME PERIOD. Minimum of 30 days after State of Emergency is declared over (to give policyholder chance to pay amount owed).</p> <p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. All admitted and non-admitted insurance companies.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Both.</p>	No	“[A]ll insurance agents, brokers, and other licensees who accept premium payments on behalf of insurers [should] take steps to ensure that customers have the ability to make their insurance payments.”
NY	Emerg. Reg.	03/30/2020	<ul style="list-style-type: none"> • Directs property and casualty insurers to provide flexibility to consumers experiencing financial hardship caused by the pandemic by extending to 60 days the grace period for the payment of premiums and fees under auto, homeowners and renters insurance policies, among others. 	Mandatory	<p>COVERED TIME PERIOD.</p> <ul style="list-style-type: none"> • P&C—60 days • Life/Annuities—90 days <p>COVERED LINES. P&C; life, annuities (individuals, small businesses, certificate-holders under group policies).</p> <p>COVERED ENTITIES. P&C, life insurers, premium finance companies.</p>	Yes	No

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					<i>COVERED POLICIES</i> (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.		
	Insurance Circular Letter No. 7	03/19/2020	<p>Urges all regulated entities to alleviate the adverse impacts caused by COVID-19 on consumers and small businesses by:</p> <ul style="list-style-type: none"> – Offering payment accommodations, such as allowing consumers to defer payments at no cost, extending payment due dates, or waiving late or reinstatement fees, where consumers are unable to make timely payments of premium or fees due to COVID-19-related disruptions; – Working with consumers to avoid cancellation of insurance policies for (a) failure to pay premiums on time, (b) discovery of acts or omissions that may have increased the hazard insured against, or (c) physical changes in the property insured subsequent to issuance or last renewal that result in the property no longer meeting the insurer’s underwriting standards; and – Increasing resources as necessary to accommodate increased claim submissions and increased inquiries from consumers about policy coverage benefits, etc. 	Voluntary	<p><i>COVERED TIME PERIOD.</i> No clear end-date provided.</p> <p><i>COVERED LINES.</i> All lines (applies to all regulated entities) providing coverage to consumers and small businesses.</p> <p><i>COVERED ENTITIES.</i> DFS regulated insurance entities.</p> <p><i>COVERED POLICIES</i> (i.e., New and/or Renewal). Both.</p>	No	
NC	Bulletin 20-B-06	03/27/2020	<ul style="list-style-type: none"> • Clarifies that—following the state’s order activating the state of disaster automatic stay of proof of loss requirements and premium debt deferrals—all insurance companies and premium finance companies must give their customers the option of deferring premium or debt payments that are due during the <u>earlier</u> of (1) the time period covered by the declaration 	Mandatory	<p><i>COVERED TIME PERIOD.</i> No clear end-date provided.</p> <p><i>COVERED LINES.</i> Not specified, but likely all lines.</p> <p><i>COVERED ENTITIES.</i> All insurance companies, HMOs, MEWAs, surplus lines insurers, the underwriting associations, premium finance companies, and others subject to North Carolina’s insurance laws</p>	Yes	No

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			<p>or (2) the time period prior to expiration of the Commissioner’s order.</p> <ul style="list-style-type: none"> • Notes that the deferral period is 20 days from the last day the premium or debt payment may be made under the terms of the contract. 		<p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>		
	Press Release	03/24/2020	<ul style="list-style-type: none"> • Asks the state’s insurance industry to consider the following actions: <ul style="list-style-type: none"> – Relax due dates for premiums payments. – Extend grace periods. – Waive late fees and penalties. – Allow payment plans for premiums payments to otherwise avoid a lapse in coverage. – Consider cancelation or non-renewal of policies only after exhausting other efforts to work with policyholders to continue coverage • Requests that all insurance agents, brokers, and other licensees who accept premium payments on behalf of insurers take steps to ensure that customers are able to make premium payments in safe manner including online payments. 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided.</p> <p>COVERED LINES. Not specified, but likely all lines</p> <p>COVERED ENTITIES. “Insurance industry.”</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Both.</p>	No	<p>“[A]ll insurance agents, brokers, and other licensees who accept premium payments on behalf of insurers [should] take steps to ensure that customers are able to make premium payments in safe manner.”</p>
ND	Bulletin 2020-8	03/30/2020	<ul style="list-style-type: none"> • Urges insurers, producers, adjusters, etc. to provide flexibility and possible relief from certain insurance requirements to consumers and businesses impacted by COVID-19, including: <ul style="list-style-type: none"> – Extension of premium payment deadlines. – Extension of existing premium grace periods. – Additional time before non-renewals or cancelations become effective. – Extension of proof of loss deadlines. – Waiver of fees, penalties, or other charges relating to an insured’s temporary inability to 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided.</p> <p>COVERED LINES. Not specified, but likely all lines.</p> <p>COVERED ENTITIES. Insurers, producers, adjusters, and other persons licensed and authorized to transact the business of insurance within the state of North Dakota.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Both.</p>	No	No

State	State Resource	Date Issued	Summary	Mandatory/Voluntary	Application	Applicable to Pre-Fi?	Agency Billing
			<ul style="list-style-type: none"> submit premium payments or otherwise respond as a result of the public health crisis. Development of payment plan options for consumers and businesses who are facing financial hardship. 				
OH	Bulletin 2020-03	03/20/2020	<ul style="list-style-type: none"> Directs insurers to comply with several requirements during the state of emergency, including giving their insureds the option of deferring premium payments coming due, interest free, for up to 60 calendar days from each original premium due date. 	Mandatory	<p>COVERED TIME PERIOD. Until the expiration of the state of emergency declared by the Governor on March 9, 2020.</p> <p>COVERED LINES. Health.</p> <p>COVERED ENTITIES. All health plan issuers (insurance companies, stop loss insurers, health insuring corporations, MEWAs, etc.).</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>		No
OK	Bulletin 2020-1	03/20/2020	<ul style="list-style-type: none"> Advises that P&C carriers extend their applicable grace period for nonpayment of premium by an additional 45 days. Clarifies that this does not relieve an insured of the obligation to pay premiums but merely is a deferral of the payment due date. 	Voluntary	<p>COVERED TIME PERIOD. Until the state of emergency is no longer in place.</p> <p>COVERED LINES. P&C.</p> <p>COVERED ENTITIES. All P&C insurers licensed in Oklahoma</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	No
OR	Emerg. Order New Release	03/25/2020	<ul style="list-style-type: none"> Requires insurers take the following steps immediately: 	Mandatory	<p>COVERED TIME PERIOD. Through at least April 23, 2020.</p>	Unclear (?)	“[A]ll insurance agents,

State	State Resource	Date Issued	Summary	Mandatory/ Voluntary	Application	Applicable to Pre-Fi?	Agency Billing
			<ul style="list-style-type: none"> - Extend all deadlines for insureds to report claims and communicate about claims. - Take all practicable steps to provide opportunities to report claims or provide required communications related to claims via methods compatible with social distancing recommendations. - Institute a grace period for premium payments on all insurance policies issued in the state. • Orders all insurers to take the following actions regarding cancellations and non-renewals: <ul style="list-style-type: none"> - Suspend all cancellations and non-renewals for active insurance policies - Withdraw issued notices of cancellation or non-renewal with a notice that cancellation and non-renewal is suspended. • Clarifies that once the Order is issued, entities transacting insurance may resume cancellations and non-renewals. • For policies extended beyond the normal date of cancellation or non-renewal, permits insurers to continue to bill the insureds for this premium amount, but prohibits them from canceling or non-renewing coverage due to non-payment of the extended premium amount. • Prohibits an insurer from canceling or non-renewing a policy because of a claim directly resulting from the circumstances of COVID-19, <u>except</u> in cases of fraud or intentional misrepresentation of a material fact as prohibited by the terms of the plan. • Requests that all insurance agents, brokers, and other licensees who accept premium payments on behalf of insurers take steps to ensure that customers have the ability to make prompt insurance payments while also maintaining social distancing guidelines. 		<p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. Admitted insurers and all insurance policies issued or delivered in Oregon.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Both.</p>		brokers, and other licensees who accept premium payments on behalf of insurers [should] take steps to ensure that customers have the ability to make prompt insurance payments while also maintaining social distancing guidelines.”
PA	Notice 2020-04	03/19/2020		Voluntary	COVERED TIME PERIOD. No clear end-date provided.	No	No

State	State Resource	Date Issued	Summary	Mandatory/ Voluntary	Application	Applicable to Pre-Fi?	Agency Billing
			<ul style="list-style-type: none"> • Encourages regulated entities and individuals to consider several actions, including relaxing due dates for premiums payments, extending grace periods, waiving late fees and penalties, and allowing payment plans for premiums payments to otherwise avoid a lapse in coverage. • Advises that insurers should consider cancelation or non-renewal of policies only after exhausting other efforts to work with policyholders to continue coverage. 		<p><i>COVERED LINES.</i> P&C, accident and health and life.</p> <p><i>COVERED ENTITIES.</i> All licensed insurance companies.</p> <p><i>COVERED POLICIES</i> (i.e., New and/or Renewal). Both.</p>		
RI	Bulletin 2020-4	03/25/2020	<ul style="list-style-type: none"> • Requests that insurers do the following: <ul style="list-style-type: none"> – Provide as much flexibility as possible to allow insureds to maintain their existing coverage by implementing and extending grace periods for premium payments, allowing payment plans for premium payments and instituting whatever other measures necessary to assist insureds in avoiding or delaying cancelation or a lapse of insurance coverage. – Institute alternative methods of payment for those insureds whose normal method of payment is affected by this emergency like electronic payments. – Institute additional flexibility in the form of waivers of late, insufficient funds and installment fees and penalties, extension of billing due dates and premium grace periods. – Explore ways to streamline or delay the submission of administrative paperwork that may jeopardize the maintenance and/or issuance of coverage. • Clarifies that none of these requests are intended to change the terms of in force insurance policies or be considered a forgiveness of premium. 	Voluntary	<p><i>COVERED TIME PERIOD.</i> No clear end-date provided.</p> <p><i>COVERED LINES.</i> Not specified, but likely all lines.</p> <p><i>COVERED ENTITIES.</i> Insurers writing business in Rhode Island.</p> <p><i>COVERED POLICIES</i> (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	No

State	State Resource	Date Issued	Summary	Mandatory/ Voluntary	Application	Applicable to Pre-Fi?	Agency Billing
SC	Bulletin No. 2020-02	03/25/2020	<ul style="list-style-type: none"> Advises the insurance industry that it should work with citizens and businesses to provide relief in the by the following: <ul style="list-style-type: none"> Extend deadlines of premium payments. Give additional time before non-renewals or cancelations become effective. Extend proof of loss deadlines. 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided.</p> <p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. All insurers, HMOs, adjusters, producers, and other persons licensed and authorized to transact the business of insurance in South Carolina.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Both.</p>	No	No
SD	Bulletin 20-02	03/25/2020	<ul style="list-style-type: none"> Urges health carriers to make reasonable accommodation for premium payments prior to cancellation and refrain from canceling coverage for individuals that have been diagnosed with COVID-19 (i.e., carriers may elect to extend premium grace periods). 	Voluntary	<p>COVERED TIME PERIOD. June 30, 2020.</p> <p>COVERED LINES. Health.</p> <p>COVERED ENTITIES. Health carriers providing coverage through health benefit plans.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	No
TN	Bulletin 20-03 Press Release	03/24/2020	<ul style="list-style-type: none"> Requests that insurers work with policyholders who have concerns about their ability to timely pay their premiums to ensure that they can maintain their existing insurance coverage. Asks carriers to explore ways to eliminate late fees, non-sufficient funds fees, and installment fees. Asks carriers to explore ways to streamline administrative processes and paperwork to facilitate continuous coverage and ease burdens on policy holders. 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided.</p> <p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. Carriers writing insurance coverage in Tennessee.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	No	No

State	State Resource	Date Issued	Summary	Mandatory/ Voluntary	Application	Applicable to Pre-Fi?	Agency Billing
TX	Bulletin B-0007-20	03/23/2020	<ul style="list-style-type: none"> • Encourages carriers to use grace periods for payments, temporary suspension of premium payments, payment plans, and other actions to allow continuing insurance coverage as appropriate. • Notes that the Department will work with carriers to minimize the regulatory effects of an insurer’s actions to provide policyholder relief, specifically for financial review requirements. • Clarifies that the suspension of premiums is <u>not</u> intended to mean the forgiveness of the premium. 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided.</p> <p>COVERED LINES. All lines.</p> <p>COVERED ENTITIES. All insurers licensed to write life and accident and health insurance, HMOs, agents, TPAs, MEWAs, all insurance companies writing P&C, premium finance companies, etc.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). No clarification offered, but likely that intent is to cover all policies.</p>	Yes	No
UT							
VT							
VA	Bulletin	03/27/2020	<ul style="list-style-type: none"> • Encourages those it regulates to consider taking the following actions: <ul style="list-style-type: none"> – Relaxing due dates for premium payments, extending grace periods, waiving late fees and penalties, and allowing payment plans for premium payments to otherwise avoid a lapse in coverage. – Considering cancelation or non-renewal or policies only have exhausting all other reasonable efforts to work with policyholders to continue coverage. 	Voluntary	<p>COVERED TIME PERIOD. No clear end-date provided.</p> <p>COVERED LINES. Health and accident and health; P&C.</p> <p>COVERED ENTITIES. All insurers licensed to write life and accident and health insurance, HMOs, MEWAs, all insurance companies writing P&C insurance, MGAs, premium finance companies, etc.</p> <p>COVERED POLICIES (i.e., New and/or Renewal). Both.</p>	Yes	No
WA	Emerg. Order No. 20-03 Press Release	03/25/2020	<ul style="list-style-type: none"> • Requires insurers, insurance producers, surplus lines brokers, and others that sell property and casualty policies in Washington to: <ul style="list-style-type: none"> – Provide a grace period for non-payment of premium and waive otherwise applicable charges/fees associated with non-payment. 	Mandatory	<p>COVERED TIME PERIOD. Though May 9, 2020.</p> <p>COVERED LINES. P&C.</p> <p>COVERED ENTITIES. All insurers authorized or admitted to transact P&C in Washington and all entities regulated by the Insurance Commissioner (i.e., insurance producers, surplus lines brokers, etc.).</p>	No	No

State	State Resource	Date Issued	Summary	Mandatory/ Voluntary	Application	Applicable to Pre-Fi?	Agency Billing
			<ul style="list-style-type: none"> Not cancel a policy issued for non-payment of premium, unless specifically directed to do so by the insured. 		<i>COVERED POLICIES</i> (i.e., New and/or Renewal). Both.		
WV	Bulletin No. 20-07	03/26/2020	<ul style="list-style-type: none"> Notes that insurers must not issue a cancellation notice or nonrenewal notice pertaining to any insurance policy during the COVID-19 pandemic. Clarifies that the protections are not meant to prohibit the cancellation or non-renewal of all insurance policies and that they do not apply to insureds or policyholders who were already delinquent or who were or are canceled/non-renewed for other valid underwriting reasons. Instructs that insurers can, and should, require validation that the adverse circumstances of the insured or policyholder are directly related to the COVID-19 pandemic by obtaining evidence in writing or otherwise from an employer, policyholder, insured, or other appropriate source before foregoing a cancellation or non-renewal. 	Mandatory	<p><i>COVERED TIME PERIOD.</i> No clear end-date provided.</p> <p><i>COVERED LINES.</i> All lines.</p> <p><i>COVERED ENTITIES.</i> Insurers, other regulated entities, and consumers.</p> <p><i>COVERED POLICIES</i> (i.e., New and/or Renewal). Both.</p>	No	No
	Emerg. Order 20-EO-02	03/18/2020	<ul style="list-style-type: none"> Prohibits insurers, producers, and all other insurance-related entities from issuing a cancellation notice or nonrenewal notice pertaining to any insurance policy, plan or contract if the reason for cancellation or nonrenewal is a result of circumstances stemming from the COVID-19 pandemic. Clarifies that nothing should be construed to exempt or excuse an insured from the obligation of paying the premiums otherwise due for insurance coverage/benefit actually provided or received. 	Mandatory	<p><i>COVERED TIME PERIOD.</i> Until further notice.</p> <p><i>COVERED LINES.</i> All lines.</p> <p><i>COVERED ENTITIES.</i> Insurers, producers, and all other insurance-related entities subject to regulation.</p> <p><i>COVERED POLICIES</i> (i.e., New and/or Renewal). Both.</p>	No	No
WI	Bulletin	03/20/2020	<ul style="list-style-type: none"> Encourages insurers to offer flexibility to insureds who are incurring economic hardship, including offering non-cancellation periods, deferred premium 	Voluntary	<p><i>COVERED TIME PERIOD.</i> No clear end-date provided.</p> <p><i>COVERED LINES.</i> Not specified, but likely all lines.</p>	No	No

State	State Resource	Date Issued	Summary	Mandatory/ Voluntary	Application	Applicable to Pre-Fi?	Agency Billing
			payments, premium holidays and acceleration or waiver of underwriting requirements.		<i>COVERED ENTITIES.</i> All insurers and interested parties No clarification offered, but likely that intent is to cover all policies.		
WY							